

Chapter 1 : Lync end users training videos CBT tutorials

Learn about Lync Set up Lync Learn how to get started sending IMs, making calls, setting up and attending meetings, and generally working more efficiently than ever using Lync

Lync and Lync Server bring together the different ways that people communicate in a single client interface, are deployed as a unified platform, and are administered through a single management infrastructure. This table and the following sections illustrate the major feature sets, or workloads, that Lync Server provides for your users. Workload Description IM and presence Instant messaging IM and presence help your users find and communicate with one another efficiently and effectively. Customers with active licenses will be able to continue to federate with Yahoo! Messenger until the service shut down date. For details, see Support for public instant messenger connectivity in Lync Server More than ever, Lync is a powerful tool for connecting across organizations and with individuals around the world. Skype federation will be added to this list, enabling Lync users to reach hundreds of millions of people with IM and voice. This rich presence information enables other users to immediately make effective communication choices. Conferencing Lync Server includes support for IM conferencing, audio conferencing, web conferencing, video conferencing, and application sharing, for both scheduled and impromptu meetings. All these meeting types are supported with a single client. Lync Server also supports dial-in conferencing so that users of public switched telephone network PSTN phones can participate in the audio portion of conferences. Conferences can seamlessly change and grow in real time. For example, a single conference can start as just instant messages between a few users, and escalate to an audio conference with desktop sharing and a larger audience instantly, easily, and without interrupting the conversation flow. It delivers a voice option to enhance or replace traditional private branch exchange PBX systems. Features such as call answer, hold, resume, transfer, forward and divert are supported directly, while personalized speed dialing keys are replaced by Contacts lists, and automatic intercom is replaced with IM. Enterprise Voice supports high availability through call admission control CAC , branch office survivability, and extended options for data resiliency. These remote users can connect to conferences by using a personal computer with Lync installed, the phone, or a web interface. Deploying Edge Servers also enables you to federate with partner or vendor organizations. A federated relationship enables your users to put federated users on their Contacts lists, exchange presence information and instant messages with these users, and invite them to audio calls, video calls, and conferences. Mobile client support Additionally, with Lync Server mobility services, your users can access Lync functionality when using supported Apple iOS, Android, Windows Phone, or Nokia mobile devices and perform such activities as sending and receiving instant messages, viewing contacts, and viewing presence. In addition, mobile devices support some Enterprise Voice features, such as click to join a conference, Call via Work, single number reach, voice mail, and missed calls. Push notifications are also supported for mobile devices that do not support applications running in the background. Integration with other products Lync Server integrates with several other products to provide additional benefits to your users and administrators. Meeting tools are integrated into Outlook to enable organizers to schedule a meeting or start an impromptu conference with a single click and make it just as easy for attendees to join. Presence information is integrated into Outlook and SharePoint. Exchange Unified Messaging UM provides several integration features. Users can see if they have new voice mail within Lync Server. They can click a play button in the Outlook message to hear the audio voice mail, or view a transcription of the voice mail in the notification message. Additionally, running Lync Server with Exchange enables several new features such as a unified contact store which can be accessed by clients of both products, as well as high-resolution photos for contacts which are stored in the Exchange database. Simple deployment To help you plan and deploy your servers and clients, Lync Server provides the Topology Builder. Topology Builder is an installation component of Lync Server. You use Topology Builder to create, adjust and publish your planned topology. It also validates your topology before you begin server installations. When you install Lync Server on individual servers, the installation program deploys the server as directed in the topology. Simple management After you deploy Lync Server, it offers the following powerful and streamlined

management tools: Central configuration management, which enables you to manage changes centrally and have them replicated quickly to the entire deployment. Lync Server Control Panel, a web-based graphical user interface for administrators. With this web-based UI, Lync Server administrators can manage their systems from anywhere on the corporate network, without needing specialized management software installed on their computers. Lync Server Management Shell command-line management tool, which is based on the Windows PowerShell command-line interface. It provides a rich command set for administration of all aspects of the product, and enables Lync Server administrators to automate repetitive tasks using a familiar tool.

Chapter 2 : Best Microsoft Lync Tutorial Videos | calendrierdelascience.com

Quick video we through together to give a basic overview of the Lync software.

Microsoft Lync Server You will review Lync Server architecture from the perspective of a Depth Support Engineer in order to support customers with Lync Server service issues. The course provides a toolkit for the Depth Support Engineer, which includes Microsoft and third-party tools available for troubleshooting Lync Server. You will use a variety of these tools and resources to troubleshoot real-world scenarios related to Enterprise Voice, conferencing, application sharing, IM, and Presence. As part of the hands-on labs, you will derive, articulate, and implement solutions to trouble tickets for common Lync Server issues and practice walking a typical customer through a solution. This course can assist you in preparation for Exam Lync Depth Support Engineer. Online lab access is only available the week of class. After class concludes, online lab access will no longer be available. Audience Profile This course is intended for the following audience: IT support consultants and telecommunication support professionals who provide support services for unified communication solutions Support professionals who want to attain the troubleshooting skills required to become a Depth Support Engineer Helpdesk personnel and administrators who support a Lync Server environment and wish to deepen their knowledge and improve their troubleshooting skills Course Completion After completing this course, students will be able to: Reviewing Lync Server Architecture This module explains how to analyze the Lync Server infrastructure to assist in troubleshooting configuration and installation issues. It also describes how to recognize DNS and certificate configuration issues. Additionally, it explores SQL database troubleshooting. Connecting to the Labs Exercise 2: Verifying Lync Service Availability Lab: Troubleshooting Lync Dependencies Exercise 1: Troubleshooting Lync Dependencies Exercise 2: Performing Lync Server Updates After completing module 1, students will be able to: Troubleshoot the installation process Identify deviations from supported architectures Troubleshoot advanced enterprise DNS issues Analyze and troubleshoot certificate issues Troubleshoot SQL database issues Analyze the state of an SQL mirror and perform failover and failback Module 2: Developing a Depth Support Toolkit This module explains how to use the tools that Microsoft has provided to analyze and troubleshoot a Lync Server infrastructure. Using Depth Support Tools Exercise 1: Tool Tutorial Exercise 2: Provisioning User Accounts Exercise 3: Tracing Fundamentals Exercise 4: Exploring Depth Support Tools After completing module 2, students will be able to: It also describes how to analyze and resolve issues with Persistent Chat, Presence, and Address Book related issues.

Chapter 3 : Microsoft Lync How-To Tutorial:Create & Join a Lync Meeting

The Lync Rollout and Adoption Success Kit (RASK) User Education and Training Resources download contains Quick Reference Cards, Training Modules, Videos, and links to online articles.

Chapter 4 : Microsoft Lync | Lync Training | Lync Course | IIHT

The following videos help you get signed in and set up in minutes. Set up Lync Video: Sign in and get oriented in Lync Video: Change your picture in Lync

Chapter 5 : 80+ Hours of free Lync Video Training

Video tutorial on finding and adding in new contacts into Microsoft Lync Video tutorial on finding and adding in new contacts into Microsoft Lync What we do.

Chapter 6 : Microsoft Lync Depth Support Engineer | Directions Training

Find code samples, how-tos, overviews, training, API references, and other content for Lync Applies to: Lync | Lync Server To find the developer content you want, browse the table of contents, use search, or click the links to some of the most popular areas of the technical content libraries.

Chapter 7 : Microsoft Lync Depth Support Engineer (M)

Check out our Skype for Business/Microsoft Lync videos! PEI's award-winning Migration and Support team specializes in Skype for Business deployments. As a Microsoft Gold Partner ; PEI has done thousands of seats of Skype for Business deployments and are one of the top trusted partners by Microsoft in the Rocky Mountain region.

Chapter 8 : How to set TelephonyMode in Lync Basic (registry?)

Lync, en-US, Lync Server , Lync , lync administration, lync management shell, lync control panel, introduction to lync, lync roles Report abuse to Microsoft Description.

Chapter 9 : Lync Server introduction | Microsoft Docs

Lync Server and its client software, such as Lync , enable your users to connect in new ways and to stay connected, regardless of their physical location. Lync and Lync Server bring together the different ways that people communicate in a single client interface, are deployed as a unified.