

Chapter 1 : Optimal Design of Queueing Systems - CRC Press Book

The First Comprehensive Book on the Subject. Focusing on the underlying structure of a system, Optimal Design of Queueing Systems explores how to set the parameters of a queueing system, such as arrival and service rates, before putting it into operation.

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particular application in which congestion occurs, in order to establish the credibility of the authors within the appropriate research community. Another of my basic philosophies has been to present the various models in a unified notation and terminology and, as much as possible, in a unified analytical framework. In keeping with my belief expressed above that queueing theory, rather than any one or several of its applications, provides the appropriate modeling basis for this field, it is natural that I should have adopted the notation and terminology of queueing theory. Providing a unified analytical framework was a more difficult task. In the literature optimal design problems for queueing systems have been solved by a wide variety of analytical techniques, including classical calculus, nonlinear programming, discrete optimization, and sample-path analysis. My desire for unity, together with space constraints, led me to restrict my attention to problems that can be solved for the most part by classical calculus, with some ventures into elementary nonlinear programming to deal with constraints on the design variables. A side benefit of this self-imposed limitation has been that, although the book PREFACE xi is mathematically rigorous I have not shied away from stating results as theorems and giving complete proofs, it should be accessible to anyone with a good undergraduate education in mathematics who is also familiar with elementary queueing theory. The downside is that I have had to omit several interesting areas of queueing design, such as those involving discrete decision variables etc. I plan to include many of these topics in my queueing control book, however, since they are relevant also in that context. The emphasis in the book is primarily on qualitative rather than quantitative insights. A recurring theme is the comparison between optimal designs resulting from different objectives. An example is the by-now-classical result that the individually optimal arrival rate is typically larger than the socially optimal arrival rate. As a general principle, this concept is well known in welfare economics. Indeed, a major theme of the research on queueing design has been to bring into the language of queueing theory some of the important issues and qualitative results from economics and game theory the Nash equilibrium being another example. As a consequence this book may seem to many readers more like an economics treatise than an operations research text. I have always felt that students and practitioners would benefit from an infusion of basic economic theory in their education in operations research, especially in queueing theory. Much of the research reported in this book originated in vehicular traffic-flow theory and some of it pre-dates the introduction of optimization into queueing theory in the 1950s. As such, it may be construed as a subtopic in nonlinear programming. An emphasis in this branch of traffic-flow theory has been on computational techniques and results. Although models for optimal design of queueing systems using my broad definition have proliferated in the four decades since the field began, I was surprised at how often I found myself developing new results because I could not find what I wanted in the literature. Perhaps I did not look hard enough. The proliferation of research on queueing design, together with the explosion of different application areas each with its own research community, professional societies, meetings, and journals, have made it very difficult to keep abreast of all the important research. I have tried but I may not have completely succeeded. A word about the organization of the book: References for the models and results on optimal design of queues are usually given in an endnote the final section of the chapter, along with pointers to material not covered in the book. Acknowledgements I would like to thank my editors at Chapman Hall and CRC Press in London for their support and patience over the years that it took me to write this book. I particularly want to thank Fred Hillier for introducing me to the field of optimization of queueing systems a little over forty years ago. I am grateful to my colleagues at the following institutions where I taught courses or gave seminars covering the material in this book: Finally, my wife Carolyn deserves special thanks for finding just the right combination of encouragement, patience, and at appropriate moments prodding to help me bring this project to a conclusion. What distinguishes an optimal design model from a traditional descriptive model is the fact that some of the parameters are subject to decision and that this decision is made with explicit attention to economic considerations, with the preferences of the decision makers as a guiding principle. The basic distinctive components of a design model are thus: Decision variables may include, for example, the arrival rates, the service rates, and the queue disciplines at the various service facilities. Typical benefits and costs include rewards to the customers from being served, waiting costs incurred by the customers while waiting for service, and costs to the facilities for providing the service. These benefits and costs may be brought together in an

objective function, which quantifies the implicit trade-offs. For example, increasing the service rate will result in less time spent by the customers waiting and thus a lower waiting cost, but a higher service cost. The nature of the objective function also depends on the horizon finite or infinite, the presence or absence of discounting, and the identity of the decision maker e . Our goal in this chapter is to provide a quick introduction to these basic components of a design model. We shall illustrate the effects of different reward and cost structures, the trade-offs captured by different objective functions, and the effects of combining different decision variables in one model. This will allow us to do the optimization with the simple and familiar tools of differential calculus. Later chapters will elaborate on each of the models introduced in this chapter, relaxing distributional assumptions and considering more general cost and reward structures and objective functions. These more general models will require more sophisticated analytical tools, including linear and nonlinear programming and game theory. We begin this chapter Sections 1. In the first example the decision variable is the service rate and in the second, the arrival rate. The simple probabilistic and cost structure makes it possible to use classical calculus to derive analytical expressions for the optimal values of the design variables. The next three sections consider problems in which more than one design parameter is a decision variable. Here a simple analysis based on calculus breaks down, since the objective function is not jointly concave and therefore the first-order optimality conditions do not identify the optimal solution. This will be a recurring theme in our study of optimal design models, and we shall explore it at length in later chapters. Again the objective function is not jointly concave and the first-order optimality conditions do not identify the optimal arrival rates. Indeed, the only interior solution to the first-order conditions is a saddle-point of the objective function and is strictly dominated by both boundary solutions, in which only one class has a positive arrival rate. Finally, in Section 1. A final word before we start. In a design problem, the values of the decision variables, once chosen, cannot vary with time nor in response to changes in the state of the system e . Design problems have also been called static control problems, in contrast to dynamic control problems in which the decision variables can assume different values at different times, depending on the observed state of the system. In the literature a static control problem is sometimes called an open-loop control problem, whereas a dynamic control problem is called a closed-loop control problem. We shall simply use the term design for the former and control for the latter type of problem. Service times are independent of the arrival process and i . A machine center in a factory: Performance Measures and Trade-offs. Typical performance measures are the number of customers in the system or in the queue and the waiting time of a customer in the system or in the queue. If the system operates for a long time, then we might be interested in the long-run average or the expected steady-state number in the system, waiting time, and so forth. All these are measures of the level of congestion. But, in all real systems, increasing the service rate costs something. One way to capture this trade-off is to consider a simple model with linear costs.

Chapter 2 : Optimal Design of Queueing Systems - [PDF Document]

Focusing on the underlying structure of a system, Optimal Design of Queueing Systems explores how to set the parameters of a queueing system, such as arrival and service rates, before putting it into operation. It considers various objectives, comparing individually optimal (Nash equilibrium), socially optimal, class optimal, and facility optimal flow allocations.

Chapter 3 : Optimal Design of Queueing Systems - Ebook Library Download

Optimal Design of Queueing Systems. Book Title: Optimal Design of Queueing Systems. The First Comprehensive Book on the Subject Focusing on the underlying structure of a system, Optimal Design of Queueing Systems explores how to set the parameters of a queueing system, such as arrival and service rates, before putting it into operation.

Chapter 4 : Optimal Design of Queueing Systems: 1st Edition (e-Book) - Routledge

DOWNLOAD PDF OPTIMAL DESIGN OF QUEUEING SYSTEMS

Shaler Stidham's book, optimal design of queueing systems, is an instant classic. He starts by clearly describing how to find the optimal service rate for an M/M/1 queue for a given arrival rate. I'm looking forward to the next book in the series, control of queueing systems.

Chapter 5 : Optimal Design of Queueing Systems - Shaler Stidham Jr - Bok () | Bokus

There has been limited previous work on optimal design of measurement times for stochastic systems, and particularly for the M/M/1 queue we have studied here. We have adapted a method to evaluate the autocovariance function of the queue quickly, and used this to numerically calculate the optimal designs for this queue.

Chapter 6 : Queueing theory - Wikipedia

Optimal Design of Queueing Systems 1st Edition by Shaler Stidham Jr. and Publisher Chapman and Hall/CRC. Save up to 80% by choosing the eTextbook option for ISBN: , X. The print version of this textbook is ISBN: ,

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Optimal Design and Control of Finite-Population Queueing Systems Chao Deng A dissertation submitted to the faculty of the University of North Carolina at.